



January 2017

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www.a4u.org.uk



SHREWSBURY

Louise House
Roman Road, Meole Brace
Shrewsbury SY3 9JN

TELFORD

Meeting Point House
Southwater Square
Telford TF3 4HS

Information, legal advice and advocacy in disability issues....



...run by and for disabled people

The information in this leaflet can be made available in other formats such as large print and audio

A4U is a company limited by Guarantee
Company No. 04381722 — Charity No. 1092083

Working in partnerships with other advice agencies



01743 539201



What we offer

- Confidential and impartial information, advice and advocacy on all aspects of disability, to people with disabilities, their families and carers as well as health and social care professionals.
- Legal advice on:
 - * Welfare benefits, claims and appeals
 - * Community Care issues
 - * Debt issues
- Help with form filling such as Personal Independence Payment, Disability Living Allowance, Attendance Allowance and Employment Support Allowance.
- Specialist support and advice to challenge Department for Work and Pensions and HM Revenue and Customs decisions, including First-tier Tribunals for social entitlement and appeals to Upper Tribunal.
- Weekly drop in at the Shropshire Autism Hub for help, advice and support for both peers and carers of autism and Asperger's.
- Specialist quality mark standards.
- Signposting clients to local and national agencies for specific help.
- Volunteering opportunities.

Our service is for

- People with disabilities
- Families and carers
- Health and Social Care Professionals
- Anyone seeking information on any aspects of disability

Disability does not only mean physical disability, it also includes people with mental health issues, diabetes, cancer and other long-term illnesses

How to access our services

- We can be contacted by telephone during the day or by answer phone outside office hours or by email
- We accept referrals from health and social care professionals, local councils, other voluntary agencies and government departments (see website for form)
- We have offices in Shrewsbury and Telford for pre-arranged appointments
- Our website is available for information, forms and leaflets